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Political Psychology in the Digital (mis)Information age: A Model of News Belief and Sharing

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The spread of misinformation, including "fake news," propaganda, and conspiracy theories, represents a serious threat to society, as it has the potential to alter beliefs, behavior, and policy. Research is beginning to disentangle how and why misinformation is spread and identify processes that contribute to this social

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problem. We propose an integrative model to understand the social, political, and cognitive psychology risk factors that underlie the spread of misinformation and highlight strategies that might be effective in mitigating this problem. However, the spread of misinformation is a rapidly growing and evolving problem; thus scholars need to identify and test novel solutions, and work with policy makers to evaluate and deploy these solutions. Hence, we provide a roadmap for future research to identify where scholars should invest their energy in order to have the greatest overall impact.

Anyone who has the power to make you believe absurdities has the power to make you commit injustices.

-Voltaire

In 2017, "fake news" was named the Collins Dictionary word of the year (Hunt, 2017). This dubious honor reflects the large impact fake news-false information distributed as if it is real news-has had on economic, political, and social discourse in the last few years. But fake news is just one form of misinformation, which also includes disinformation, rumors, propaganda, and conspiracy theories (see Guess & Lyons, 2020). Misinformation poses a serious threat to democracy because it can make it harder for citizens to make informed political choices and hold politicians accountable for their actions, foster social conflict, and undercut trust in important institutions. Moreover, misinformation exacerbates a number of other global issues, including beliefs about the reality of climate change (Hornsey & Fielding, 2020), the safety of vaccinations (Kata, 2010), and the future of liberal democracy in general (Persily, 2017; Persily & Tucker, 2020). It has also proven deadly during the 2020 global pandemic, leading the director of the World Health Organization to declare that "we're not just fighting a pandemic; we're fighting an infodemic" (Ghebreyesus, 2020). Therefore, understanding what drives belief and spread of misinformation has far-reaching consequences for human welfare. Our paper presents a model that explains the psychological factors that underlie the spread of misinformation and strategies that might be effective in reducing this growing problem.

The issue of misinformation is compounded by the rapid growth of social media. Over 3.6 billion people now actively use social media around the world and as social media has become the main source of news for many (Shearer & Gottfried, 2017), it has also become easier to create and spread misinformation. Indeed, an analysis of rumors spread by over 3 million people online found that misinformation spread significantly more than truth—and this was greatest for political misinformation (Vosoughi et al., 2018). Indeed, misinformation appears to be amplified around major political events. For instance, people may have engaged with (e.g., "liked," "shared," etc.) fake news more than real news in the few months leading up to the 2016 US election (Silverman, 2016). As such, there is a dangerous potential for a cycle in which political division feeds both the belief



Misinformation belief and dissemination

Fig 1. A model of (mis)information belief and spread. According to the model, *exposure* to misinformation increases *belief* (Path 1) which, in turn, increases *sharing* (Path 2). However, exposure to misinformation can increase sharing directly (Path 3) even if it does not increase belief. Psychological risk factors can increase exposure to misinformation (Path A) as well as the impact of misinformation on belief (Path B) and sharing (Path C). We describe each of these paths in our paper. We also speculate on reverse pathways from sharing to belief and exposure in the future directions section (exemplified by the light gray arrows).

in, and sharing of, partisan misinformation and this, in turn, increases political division (Sarlin, 2018; Tucker et al., 2018). However, it is still unclear how this might impact political behavior (e.g., voting).

In the past few decades, the study of misinformation has grown rapidly (see Douglas et al., 2017; Lewandowsky et al., 2012; Persily & Tucker, 2020; Tucker et al., 2018). We integrate a host of insights gained from previous research in order to propose a novel theoretical model (see Figure 1 and 2) to explain the psychological processes underlying the belief and spread of misinformation. To date, most work on the topic has examined a specific psychological factor underlying the spread of misinformation (e.g., partisan bias, analytic thinking, or the need for chaos). Our model integrates several of these distinct theoretical approaches to provide an overarching model to inform scholars and policy makers who are tasked with combating misinformation. Specifically, our model incorporates research from personality psychology, cognitive psychology, political psychology, and political science and explains how users, media outlets, online platforms, policy makers, and institutions might design different interventions to reduce belief in and sharing of false news.

Our model of misinformation belief and sharing is presented in Figure 1. According to the model, *exposure* to misinformation increases *belief* (Path 1) which, in turn, increases *sharing* (Path 2). However, exposure to misinformation can increase sharing directly (Path 3) even if it does not increase belief. We describe how various psychological risk factors can increase exposure to misinformation (Path A) as well as the impact of misinformation on belief (Path B) and sharing (Path



Fig 2. The spread of misinformation in social networks. According to the model, when one individual *shares* misinformation it increases exposure to misinformation among other people in their social networks. This, in turn, increases the likelihood that these new individuals will believe and share the information with their own social networks. In online environments, this spread can unfold rapidly and have far-reaching consequences for exposure to misinformation.

C). We describe each of these paths below. We also speculate on reverse pathways from sharing to belief and exposure (i.e., the light gray pathways in Figure 1) in the future directions section. According to the model, when one individual *shares* misinformation it increases exposure to misinformation among other people in their social network (shown in Figure 2). This, in turn, increases the likelihood that these new individuals will believe and share the information with their own social networks. In online environments, this spread can unfold rapidly and have far-reaching consequences for exposure to misinformation.

Understanding the factors driving the spread of misinformation, outside of belief (i.e., Path 3), is also important for developing interventions and solutions to the fake news and misinformation problem. Interventions designed to detect and tag falsehoods (i.e., fact-checking) in a way that decreases belief may not be sufficient (discussed below; see also Mourão & Robertson, 2019). If people are motivated to share fake news in order to signal one's political identity, increase out-party derogation, generate chaos, or make money, then they will likely place less value on whether stories are true or false, as long as the stories further their political agenda (see Osmundsen et al., 2020). Further, these motives are

not necessarily uniquely related to misinformation. For example, partisans and elites likely share information that is factually correct in order to derogate the outgroup party. However, given that misinformation tends to be particularly negative, spreads quickly, and is *false* (Brady et al., 2017; Vosoughi et al., 2018), it may contribute to social conflict even more so than factual information. In the following sections, we review the individual-level risk factors for susceptibility to believe and share misinformation and recent efforts that have been made to reduce the spread of misinformation. Specifically, we review the role of partisan bias, polarization, political ideology, cognitive styles, memory, morality, and emotion. By evaluating potential interventions, we aim to provide a useful resource for scholars as well as policy makers. However, far more work needs to be done in this area and we identify critical gaps in knowledge and provide a roadmap for future research on misinformation.

Psychological Risk Factors

Partisan Bias

When partisans are exposed to information relevant to a cherished social identity or ideological worldview, that information is often interpreted in a biased manner that reinforces original predispositions-a phenomenon known as partisan bias (Kahan et al., 2017; Meffert et al., 2006; Van Bavel & Pereira, 2018). For example, someone who believes in the death penalty might give less weight to information suggesting that the death penalty does not reduce crime. This partisan bias in belief can be due to selective exposure to partisan news or motivated cognition (see Festinger et al., 1956; Kunda, 1990)-although these two factors are often hard to disentangle. Political division can lead partisans to believe misinformation or dismiss real news as fake (Schulz, Wirth, & Müller, 2018)-making it an important risk factor for believing misinformation (Path B). Such partisan bias has been observed across a wide variety of contexts and tasks. Studies provide evidence of motivated cognition across the political spectrum (Ditto et al., 2018; Mason, 2018), such as updating opinions on policy issues in a way that affirms one's preferred political party. There is evidence of partisan bias in both the United States (Campbell et al. 1960; Druckman, 2001; Kam, 2005) and abroad (Coan et al., 2008; Brader et al., 2012, 2020). We suspect it emerges from a more basic cognitive tendency to divide the world into groups (Tajfel, 1970) and develop a sense of shared social identity with fellow in-group members (Tajfel & Turner, 1986; see Cikara et al., 2017).

When people process information, they are influenced not only by the information itself but by a variety of motives, such as self-, group-, and systemserving goals (Jost et al., 2013; Van Bavel & Pereira, 2018). Theories that incorporate these goals, referred to as motivational models, posit that when individuals encounter false information that identity congruent (i.e., untrue positive information about the in-group or untrue negative information about an outgroup) their identity-based motives (e.g., the desire to believe information that makes us feel positive about our group) will conflict with accuracy motives (e.g., the desire to have accurate beliefs about the world; Tomz & Van Houweling, 2008; Van Bavel & Pereira, 2018). In other words, when a Republican in the United States encounters a fake online news story from an unknown source with the headline "Pope Francis shocks World, endorses Donald Trump for President," their accuracy goals might motivate them to dismiss the story (because it is false or from an untrustworthy source) but their social identity goals would motivate them to believe that it is true (because it is positive and about their in-group leader).¹ When accuracy and identity goals are pitted against each other in this way, the goal that is most salient or most "valued" by the individual often determines which belief to endorse and thus how to engage with the content. The impact of identity extends to all kinds of judgments. For instance, American partisans assessed the economy more positively when political power shifted in their favor and more negatively when it shifted in the outgroup's favor (Gerber & Huber, 2010).

When someone is faced with evidence that contradicts their beliefs, rational individuals should update or change those beliefs. Therefore, the finding that people maintain their beliefs that were discredited as false (Path B) has been of central interest to psychologists (e.g., McGuire, 1964; Ross et al., 1975). Although backfire effects-where people strengthen their initial beliefs in the face of disconfirming evidence-appear to be rare (see Wood & Porter, 2019), politically relevant beliefs are nevertheless quite resistant to disconfirming evidence (see Aslett et al., 2020; Batailler et al., in press; Pereira et al., 2020). For instance, both Democrats and Republicans were more likely to believe in and willing to share negative fake news stories featuring politicians from the other party (Pereira et al., 2020). In both cases, partisans from both parties believed fake (or real) news when it portrayed the outgroup negatively. Similarly, the most important variable in predicting whether an individual was likely to assess an article (which professional fact-checkers believed was false/misleading) correctly as false/misleading was "partisan congruity," or the alignment of the partisan slant of the news source with that individual's own ideological proclivity (Aslett et al., 2020). Worse yet, one study found that partisans continued to believe information that aligned with their partisan identity, even when that information was unambiguously labeled as false (Bullock, 2007). This suggests that not only are beliefs affected by our identity and goals, but the mutability of those beliefs is as well.

Politically biased reasoning is also found outside of the United States, with similar findings in Brazil (Samuels & Zucco, 2014) and Uganda (Carlson, 2016).

¹ According to Buzzfeed, this was the most engaging Fake News story in the 2016 US Presidential election, with over 960,000 engagements (comments, likes, reactions and shares; Silverman, 2016).

There is also good reason to think it might motivate people to share misinformation even if they believe it is false (Path C). This is analogous to propaganda, where political actors promote false or misleading information to advance a political cause or point of view. Sharing misinformation can also serve an identity signaling function—letting others know exactly where one stands on an issue, leader, or party. In any event, the impact of identity appears to be a feature of human nature rather than a single political system. However, there are features of the political context that may amplify the impact of identity on misinformation belief and sharing. We discuss one such feature in the next section: political polarization.

Polarization

Another risk factor that both impacts and is impacted by misinformation is political polarization. Political polarization refers to the divergence of political attitudes and beliefs toward ideological extremes, although a more pernicious form of polarization focuses less on the triumphs of ingroup party members than on dominating opposing party members (Finkel et al., 2020). Over the past few decades, political polarization has become more extreme in many countries (Kevins & Soroka, 2018; Pew Research Center, 2014; Zimerman & Pinheiro, 2020). A polarized political system likely motivates people to spread misinformation for partisan gain (Path C), which can, in turn, increase exposure to misinformation for a broad segment of the population (Path A and Figure 2). Likewise, by making political identity salient it may also motivate people to select hyperpartisan information sources and increase their belief in misinformation (Path B). As we noted above, the spread of misinformation appears to increase as an election draws near (Silverman, 2016), which is often a moment of heightened polarization. As such, polarization is an overarching risk factor for all aspects of our model.

Polarization is likely higher in two-party systems (or where two parties dominate the political environment). From a social identity perspective, a two-party system can lead to an "us versus them" mentality resulting in increased prejudice, intergroup conflict, and general out-group or out-party derogation (Abramowitz & Webster, 2018; Iyengar et al., 2012; Johnson et al., 2012; Tajfel, 1970; Tajfel & Turner, 1986). This mentality can make it difficult to change political opinions because the simple act of fact-checking a false claim can be seen as supporting a partisan agenda. Recently in the United States, many right-wing partisans left mainstream social media platforms (e.g., Twitter) and migrated to a new platform (Parler) to avoid being fact-checkers as biased (Walker & Gottfried, 2019) or gravitate toward other social media platforms that will not correct their false beliefs (Isaac & Browning, 2020). Polarization may not only amplify the impacts of identity on belief (Path B; see Van Bavel & Pereira, 2018) but motivate sharing misinformation as a way of signaling their own political identity (Path C; see Brady et al., 2020). In a polarized environment, relatively neutral information may be seen as politically relevant, information offered by one's in-group is more likely to be believed, and information offered by the outgroup is likely to be dismissed as false.

Another negative consequence of the "us versus them" mentality is affective polarization. Negative feelings toward the out-group are heightened by polarization, and this acts to increase the divide between parties (Abramowitz & Webster, 2018; Banda & Cluverius, 2018; Finkel et al., 2020). Partisans, especially extreme partisans, may be motivated to spread fake news to bolster the in-group or foster negative feelings toward the opposition-even if they do not believe the information (Path C). One recent Twitter-based study investigated this hypothesis in more than 2000 Americans by combining surveys with real-world news sharing of more than 2 million tweets (Osmundsen et al., 2020). Not only did the strength of partisan identity predict the likelihood of sharing at least one story from a fake news source, but negative affect directed toward the out-group party, more so than positive affect toward the in-group party, appeared to drive sharing behaviors (see also Rathje et al., 2020). Although correlational, these results are in line with the notion that sharing fake news may be motivated by affective polarization. Importantly, this would suggest that people care less about accuracy and more about whether or not information aligns with their partisan identity (i.e., if it effectively derogates the out-group; see Osmundsen et al., 2020) in polarized contexts.

Polarization varies widely across nations. Some countries (e.g., Norway, Sweden, and Germany) have exhibited long-term trends of decreasing polarization, while others (e.g., Canada, Switzerland, and the United States) have long-term trends of increasing polarization. However, since 2000, many countries have experienced greater polarization (regardless of long-term trends). This latter find-ing is consistent with conclusions drawn from recent investigations in Sweden where both a nationally representative survey (Renström et al., 2020) and linguistic analysis of speeches in parliament (Bäck & Carroll, 2018) have found affective polarization. Analysis of multiparty systems is complicated since it is not always entirely clear who the "out-group party" is. In these systems, the motivation for sharing misinformation to bolster one's in-group may be less relevant. To the extent that there are clear coalitions dividing multiple parties into "blocks", it is probable that the spread of misinformation may also reinforce (and be reinforced by) polarization itself, in a manner similar to the United States.

Polarization among political elites contributes to political polarization in the general population, and here, fake news sharing can be especially dangerous. Within a few clicks, political elites can post information that can reach millions of people within hours or minutes, and these social media posts drive further mainstream media coverage (Wells et al., 2016). To increase support within and among

their in-group party, political elites often post information intended to derogate the opposition (i.e., utilizing affective polarization), and their supporters respond in kind, by expressing more negative evaluations toward the out-group (Banda & Cluverius, 2018). If the information is false, or that party endorses a misinformed policy, then it can alter the opinions and beliefs of citizens (Dietz, 2020). For example, American conservatives tend not to believe in human-caused climate change (e.g., Mccright & Dunlap, 2011). President Trump has repeatedly expressed his skepticism of climate change on social media (Matthews, 2017). Following his election in 2016, belief in climate change actually decreased in the United States, for both Republicans and Democrats, suggesting that people update their beliefs based on cues from political leaders (Hahnel et al., 2020; see also Zawadzki et al., 2020). Interestingly, the changes in climate change belief from preto postelection were mediated by increased positive feelings toward the Republican party (by both Republicans and Democrats), and those with the most pronounced increases were the ones who most strongly reduced their climate change beliefs. These results are worrisome because increased climate skepticism, especially among political elites, can harm mitigation efforts (Dietz, 2020).

Polarization is an overarching risk factor that affects all aspects of our model (i.e., Paths A – C), and strongly contributes to a vicious cycle of polarization reinforcement. However, it should be noted that there are various barriers and moderators that are likely relevant for stemming this cycle. For example, research suggests that many people are reluctant to share fake news because doing so could be harmful to their reputation (Altay et al, 2019). Thus, one likely moderator is the social norms operating with different partisan communities. Some work has found similar patterns of misinformation *belief* among both Democrats and Republicans (Path B), while Republicans are more willing to *share* misinformation (Path C; Guess et al., 2019; Pereira et al., 2020). This would suggest that within the Republican community, the sharing of misinformation is normative or there is no norm that would select against misinformation sharing. These party differences may also stem from personality factors, which we discuss in the next section.

Political Ideology

Although there is a body of work finding symmetrical patterns of misinformation belief and sharing among people on the left and right, there is also evidence of some important differences. Political ideology, which refers to the set of organizing beliefs individuals hold about the world generally and the polity specifically (Path B; Jost et al., 2009), may lead some people to be more susceptible to misinformation. Recent research on online misinformation has generally focused on contrasting people with more conservative (right-wing) versus liberal (left-wing) political beliefs. In one study of users who agreed to share the content of their Facebook feed, conservatives, and particularly extreme conservatives, shared on average nearly 10 times as many links to fake news websites as liberals (Guess et al., 2019), although the authors note that this may have been driven by a greater supply of conservative fake news. Other work conducted during the COVID-19 pandemic found an association between political conservatism and willingness to believe misinformation about the pandemic in a large US sample (Calvillo et al., 2020). A large international study observed a similar, albeit weaker relationship, when analyzing the relationship between political ideology and conspiracy theory beliefs in 67 countries (Van Bavel et al., 2020). These studies raise the question of why these associations between conservatism and online misinformation are found.

One possibility is that there is something about a conservative ideology that makes conservatives more susceptible to misinformation and other false beliefs (Baron & Jost, 2019; van der Linden et al., 2020). However, other more proximate causes may also account for these findings. For instance, the majority of fake news online (e.g., during the 2016 US presidential election) had conservative or antiliberal content, meaning that exposure to shareable news was much larger for the average conservative compared to the average liberal (Path A; Guess et al., 2018). In the limited cases of pro-Clinton fake news, liberals were actually more likely to share links to these stories than conservatives (Path C; Guess et al., 2019). Indeed, ideological congruence-or partisan alignment-was the most important demographic predictor of believing news stories that were labeled as false or misleading by professional fact-checkers. This behavior was prevalent for both liberals (believing false stories from liberal sources to be true) and conservatives (believing false stories from conservative sources to be true; Aslett et al., 2020; see also Pereira et al., 2020). As such, it is currently difficult to disentangle the effects of identity from political ideology in many of these studies.

In the United States, where conservative national leadership and news media have at times promoted false information, increased susceptibility to false news among conservatives was mediated by participants' approval of the current Republican president and correlated with Fox News media consumption (Calvillo et al., 2020). The relationship with Presidential approval suggests that identity leadership (Hogg & Reid, 2001) might motivate people to believe fake news (i.e., the tendency of individuals to take cues for beliefs and actions from leaders of their identified groups). However, when nonpolitical fake news (e.g., JFK and Marilyn Monroe having an unborn child) was presented to partisans, Republicans were more likely to believe it than Democrats (Pereira et al., 2020). Thus, there may be ideological differences in baseline levels of susceptibility to misinformation, but aspects of partisan identity might dominate belief and sharing once the information is clearly aligned with their identity. As such, we believe there are both ideological differences driving beliefs as well as aspects of social identity (i.e., identity-congruence and identity leadership) driving misinformation belief and sharing.

Cognitive Style

Differences in the tendency to engage in analytical thinking are related to differences in the belief in misinformation (Pennycook & Rand, 2019b). Analytical thinking is usually gauged using the Cognitive Reflection Test (CRT; Frederick, 2005), which involves asking people to respond to simple mathematical questions that have an intuitive, but incorrect answer, as well as a correct answer that can be reached with a few moments of reflection. High scores on this task require not only the capacity to answer these items correctly but also the motivation to override initial intuitions to compute an accurate response (i.e., accuracy motives). One paper found that Americans who scored higher on the CRT were better at discerning real from fake news (Pennycook & Rand, 2019b; see also Bronstein et al., 2019). And a recent reanalysis of this research found that both partisanship and cognitive reflection independently contributed to fake news detection, with partisanship predicting biased judgments of fake news and cognitive reflection predicting accurate discernment of fake news (correct detections minus false alarms) (Batailler et al., in press). The CRT is correlated with "bullshit receptivity"-the ability to be able to distinguish pseudoprofound statements from genuinely profound ones (Pennycook et al., 2015). More recent work has linked the two constructs to a common factor capturing lack of skepticism and reflexive open-mindedness (Pennycook & Rand, 2020).

Some research suggests that individual differences in analytical thinking may better be characterized as numeracy (and insight; see Patel et al., 2019). As such, individual differences in the belief of some misinformation may hinge more on the capacity of people to understand quantitative information and statistics, which are integral parts of scientific and political communication. This has been particularly pronounced during the coronavirus pandemic, which required an understanding of nonlinear growth curves, and misinformation about the virus alleging that it was less deadly than the common flu. Indeed, a recent study with representative national samples in five nations (the UK, Ireland, USA, Spain, and Mexico) found that increased numeracy skills along with trust in scientists were related to lower susceptibility to COVID-19 misinformation across all countries (Roozenbeek et al., 2020). Moreover, factors like age, gender, education, and political ideology were not consistent predictors of belief.

Therefore, a lack of numeracy skills might underlie some of the findings from the CRT literature and provide a risk factor for the belief in misinformation (Path B). Some studies suggest that higher scores on the CRT, numeracy, or education also correlate with more polarized beliefs about contentious political issues. Under this framework, better reasoning ability ironically leads to more motivated reasoning and a greater ability to justify identity-congruent beliefs (Kahan, 2012, Kahan et. al, 2017). However, this finding does not appear to apply to misinformation, where CRT and numeracy ability predict reduced susceptibility to misinformation for individuals across the political spectrum. This has led some to claim that "lack of reasoning" better explains susceptibility to fake news than motivated reasoning (Pennycook el al., 2018; but see Batailler et al., in press).

One motive for spreading misinformation—even if they know it is false—is an antisocial mindset known as need for chaos (Path C; Petersen et al., 2020). The need for chaos is captured by agreement to statements such as "sometimes I just feel like destroying beautiful things." Hence, the need for chaos represents the idea that "some men just want to watch the world burn" (Nolan, 2008). As such, they may be willing to share misinformation even if they do not believe it (indeed, sharing false information might be especially appealing to these individuals). This need is hypothesized to arise in individuals high in status-seeking dominance tendencies (such as psychopathy and social dominance orientation) when they find themselves in socially and economically marginalized situations (including social isolation). In a representative sample of Americans, the need for chaos was correlated with a willingness to share hostile online rumors (Petersen et al., 2020). Importantly, the need for chaos appears to transcend partisan motivations. In the United States, individuals low in need for chaos usually prefer to share rumors about their partisan outgroup (Democrats about Republicans and vice versa), while individuals high in need for chaos indicated greater willingness to share rumors about both party groups indiscriminately.

The existence of such individuals who are willing to share fake news and hostile rumors with different motivations (i.e., nonpartisan) is troubling as those individuals may not be susceptible to the same interventions as those targeting reductions in polarization or partisan motivation. Thus, interventions to combat these actors should aim to decrease exposure to misinformation (Path A) or reduce their capacity to share it with others (e.g., by removing repeat offenders from social media platforms). A minority of users may produce the majority of misinformation, but this motivated minority can have significant destabilizing effects on the majority of users in informational networks (Juul & Porter, 2019; Törnberg, 2018). For example, these individuals might generate a disproportionate amount of information that is then amplified by people with the sorts of partisan or ideological motives we mentioned above leading to a shift in the majority opinion (e.g., Figure 2).

Another difference in thinking style that appears to be a determinant of misinformation beliefs is intellectual humility. In many ways, intellectual humility is opposed to the need for chaos. It is a multifaceted construct characterized by virtues of reasoning such as open-mindedness, modesty, and corrigibility (Alfano et al., 2017). Several studies have found that individuals higher in intellectual humility are less likely to believe common conspiracy theories or endorse fake news (Meyer, 2019), as well as being less likely to endorse conspiracy beliefs related to the COVID-19 pandemic (Meyer et al., 2020). Importantly, the latter finding was recently replicated in a large, global study involving over 40,000 participants from 61 countries finding open-mindedness, a facet of intellectual humility, being one of the strongest negative predictors of COVID misinformation beliefs among a wide range of predictors drawn from the social psychological literature (Pärnamets et al., 2020). This construct might therefore provide a buffer against misinformation, but it is not known how to significantly increase this trait.

Memory

There are multiple cognitive risk factors that affect when and why individuals might believe misinformation and memory appears to be a central factor (Path B). One well-established effect in the cognitive psychology literature is known as the illusory truth effect (see Dechêne et al., 2010). The illusory truth effect occurs when statements that are seen repeatedly are more likely to be recalled as true, regardless of whether they are true or false (Hasher et al., 1977). For instance, an early study on wartime rumor spreading found that rumors people had heard before were more likely to be believed (Allport & Lepkin, 1945). Similarly, fake news that is viewed multiple times is more likely to be incorrectly remembered as, and believed to be, true compared to fake news only viewed once (Aslett et al., 2020; Berinsky & Wittenberg, 2020). Even one additional exposure to a particular fake news headline increases the perception of accuracy (both on the same day and a week later)—regardless of whether the headline had been flagged by fact-checkers or not (Pennycook et al., 2018).

There are also cognitive changes that individuals undergo as they age that affect their belief in fake news. A recent examination of large-scale Facebook data found that elderly individuals shared almost seven times more links to fake news websites than the youngest individuals (Guess et al., 2019). Why might this be the case? The authors of the study point to digital literacy as the most obvious potential culprit, with the over 65 generation being less familiar with Facebook (see as well Brashier & Schacter, 2020). However, another potential culprit is the cognitive decline that occurs with age: elderly adults have reduced source memory (Spencer & Raz, 1995) and recollection abilities (Prull et al., 2006). These deficits appear to lead to increased difficulty in rejecting misinformation, even when they initially knew it was false (Paige et al., 2019) or when it was initially tagged by a fact-checker (Brashier & Schacter, 2020). Indeed, elderly individuals were more susceptible to the illusory truth effect (Law et al., 1998). Brashier and Schacter (2020) also point to the increase in trust associated with aging (Poulin & Haase, 2015). A third potential explanation is that older people tend to be more polarized than younger people and have consumed a lifetime of potentially partisan news (Converse, 1969). Another potential explanation could be that if there are potential costs to be born in the labor market from being identified as having

shared fake news, older retirees would not have to worry about the consequences of such sanctions. As such, it is too early to know how age-related changes in cognition account for their tendency to share misinformation and if this is mediated by shifts in belief. We do know, however, that this is a very important risk factor and more research should explore this topic.

Morality and Emotion

One critical factor involved in the belief and spread of misinformation is emotion. A large project analyzed over 100,000 tweets dated between 2006 and 2017, looking for factors that are related to greater diffusion of tweets (Vosoughi et al., 2018). Their main finding was that misinformation, as compared to true information, diffused wider and faster. This was true of misinformation on a variety of topics, but especially of political misinformation (compared to false information on urban legends, business, terrorism, science, entertainment, etc.). However, there were two other interesting factors. First, misinformation tended to be more novel (compared to tweets the users had previously seen). This suggests that, in contrast to people being more likely to *believe* news they have seen previously, people are more likely to *share* novel news (Path C). Second, misinformation elicited greater surprise than true information, as well as more fear and disgust. Other recent studies have found that relying on emotion as opposed to reason increases belief in fake news (Path B; Martel et al., 2020).

Morality, specifically moral violations, are associated with negative emotions (e.g., contempt, anger, and disgust (Rozin et al., 1999). Due to this connection between emotions and morality, another study of over 500,000 tweets explored the relationship between the type of language in the tweet and its retweet count (Brady et al., 2017). They found moral-emotional language (but not distinctly emotional or distinctly moral language) was associated with increased retweet count in political conversations-each additional moral emotional word was associated with a 20% increase in the probability of it being retweeted (the same pattern was found among hundreds of political leaders; see Brady et al., 2019). Importantly, the use of this language was associated with increased polarization in the retweet network as people were more likely to share content that aligned with their political beliefs. These correlational studies capture huge real-world samples and suggest that when fake news elicits surprise and moral emotions, that piece of fake news may be more likely to be shared online. Vosoughi and colleagues (2018) suggest that misinformation elicits greater negative, potentially moral, emotions (such as disgust). As such, one potential solution may be to use moral emotional language when delivering true information, allowing it to compete more efficiently against misinformation in virality.

Potential Solutions

The literature reviewed thus far clarifies the psychological factors underlying susceptibility to the belief and spread of misinformation. However, it is offset by a growing body of work explaining potential interventions for mitigating these issues. In the section below, we will discuss four potential solutions for the misinformation problem: (1) fact-checking, (2) equipping people with the psychological resources to better spot fake news (e.g., fake news inoculation), (3) eliminating bad actors, and (4) fixing the incentive structures that promote fake news. In Table 1, we show how these interventions target the pathways outlined in our model (Figure 1) and how they may be useful to address the psychological risk factors we presented above.

The traditional source of reducing misinformation has been fact-checking, and there are now numerous dedicated websites for exactly this task (e.g., Snopes, Politifact). Multiple meta-analyses suggest that fact-checks can successfully reduce belief in misinformation (Chan et al., 2017; Clayton et al., 2019; Walter & Murphy, 2018). However, fact-checking is much less effective in political contexts, where people have strong prior beliefs, partisan identities, and ideological commitments (Path B; Walter et al., 2020), or when the motivations underlying sharing misinformation (e.g., out-group derogation, need for chaos) are unrelated to the accuracy of the information (Path C). People are sensitive to the source of the fact-checks (Schwarz et al., 2016) and are skeptical of fact-checks from political outgroup members (Berinsky, 2017). Some work suggests that politically incongruent fact-checks can lead to a "backfire effect," whereby a fact-check causes people to believe more strongly in that misinformation (Nyhan & Reifler, 2010). However, recent research suggests that this backfire effect is rare, and that, for the most part, fact-checks successfully correct misperceptions (Wood & Porter, 2019). Nevertheless, fact-checking may have a limited range of utility. Specifically, it might be most useful when the fact-checker is seen as neutral or the domain of misinformation is unrelated to partisan identities. It is less useful when applied to bad actors who are indifferent to the factual basis for their claims.

There are some challenges, however, for implementing fact-checking. For instance, introducing certain warning labels on misinformation can have unwanted spillovers leading people to decrease their credence in *true* news headlines as well (Clayton et al., 2019; Pennycook & Rand, 2017). This example illustrates the complexities involved in designing effective interventions. Moreover, factchecking requires time to have fact-checks completed and published, which still leaves open the question of how to address misinformation when it first appears online (Aslett et al., 2020). For example, one study found an on average 10–20 hours lag between the first spread of fake news and fact-checking, whereby fake news was more often spread by few active accounts while the spread of factchecking information relied on grass-roots user activity (Shao et al., 2016). It is



distinguish between true and false news.

also unclear if fact-checks reach their intended audience (Guess, Nyhan, et al., 2020) since the type of people who tend to visit untrustworthy websites are not necessarily exposed to fact-checks. Additionally, the "continued influence effect" of misinformation suggests that people continue to rely on misinformation even after it is debunked (Berinsky & Wittenberg, 2020; Lewandowsky et al., 2012).² For fact-checks to be effective, they should provide detailed alternative explanations that fill in knowledge gaps (Lewandowsky et. al, 2020).

An effective complement to fact-checking or debunking is to "prebunk," or better prepare people against deception and manipulation (Path B). Similar to vaccines, "prebunking" involves the same logic that it is better to prevent than to cure (van der Linden, 2019). For instance, playing an interactive game in which people try to create fake news can successfully "inoculate" people against misinformation and make them better at identifying false headlines (Roozenbeek & van der Linden, 2019). Importantly, the effects of this intervention were not moderated by cognitive reflection, education, or political orientation, though it was slightly less effective among males and older individuals. Additionally, this inoculationbased intervention had positive effects up to several months after the intervention was complete - suggesting that the lessons were sustained (Martins et. al, 2020). Similarly, a media literacy intervention in which Facebook and WhatsApp users were given "tips" for spotting misinformation increased discernment between mainstream and untrustworthy headlines for people across the political spectrum (Guess, Lerner, et al., 2020). Thus, inoculation or media literacy-based interventions can be used to reduce susceptibility to misinformation for individuals with a range of demographic factors, cognitive styles, and political orientations

In addition to teaching media literacy, another scalable psychological solution to the fake news problem is to encourage more reflective thinking. As we noted above, people who lack the motivation to generate accurate responses may rely more on intuitive responses and believe or share misinformation (Pennycook & Rand, 2019). One recent study (Bago et al., 2020) showed that encouraging people to deliberate about whether a headline is true or false can improve accuracy in detecting fake news. Participants were required to give fast intuitive responses to a series of headlines, and then subsequently given an opportunity to rethink their responses, free from a time constraint (thus permitting more deliberation). Deliberation corrected intuitive mistakes for the false headlines (and the true headlines were unaffected). Additionally, giving people a brief "accuracy nudge" in which they are asked about whether a single headline is true can lead to decreased sharing of fake news (Pennycook et al., 2019, 2020). While these

² However, contrary to popular belief that it is harmful to repeat misinformation when debunking it, one study has shown that repeating misinformation together with a retraction was *more* effective in reducing reliance on misinformation than those that simply showed the retraction alone (Ecker et al., 2017).

effects are modest, they are not moderated by various important factors, such as cognitive reflection, science knowledge, or partisanship. Thus, scalable "nudges" can be implemented by social media platforms to encourage analytical thinking and a focus on accuracy (e.g., Twitter recently implemented a reminder to read any articles before retweeting them); however, further research is necessary to ascertain the long-term effectiveness of repeated exposure to these nudges.

While media literacy interventions and accuracy nudges may work for people who are motivated to be accurate or motivate them to be accurate (Path B), respectively, other solutions must address bad actors and trolls who willingly share fake news or try to manipulate public opinion (Path C). Bots and influence campaigns have attempted to sow discord by spreading false and hostile claims (Stukal et al., 2017) and by using polarizing rhetoric and content (Simchon et al., 2020). To resolve these issues, companies may need to implement and enforce regulations. For instance, Twitter and Facebook have reportedly made a number of changes to their platform to remove bots or conspiracy theory groups (Mosseri, 2017; Roth & Pickles, 2020). Most recently, Facebook and Twitter have removed all content from the conspiracy theory group QAnon (Wong, 2020). However, social media platforms often do not make the details behind these changes transparent, making it difficult for researchers or policy makers to evaluate the efficacy of these solutions. Nonetheless, observational research has found that interactions with fake news websites fell by about 60% between 2015 and 2018 on Facebook and Twitter, likely because of stricter content moderation policies (Allcott et al., 2019). Thus, it appears that social media companies have significant power to stem the spread of fake news through internal content moderation strategies.³

Lastly, one can shift the incentive structure that contributes to the misinformation problem on social media platforms. Currently, the majority of these platforms are structured such that the "goal" of posting is to garner likes, shares, and/or followers, and thus, false news (Vosoughi et al., 2018) or posts expressing moral outrage (Brady et al., 2019) are more likely to go "viral" online. Further, platforms like YouTube can offer substantial monetary incentives for viral content.⁴ This is especially problematic because the algorithms that regulate and moderate content (both video creation and community engagement in the comment section) have been the subject of controversy, especially in relation to the role of partisanship (see Jiang et al., 2019). Thus, because of these incentive structures, social media platforms may inadvertently be providing incentives for people to create fake news and encourage its rapid spread. This would suggest that some

³ One potential challenge is that misinformation purveyors may then migrate to other platforms that ignore or embrace the spread of false content (e.g., recent reports suggest that people are migrating from Facebook & Twitter to Parler, a platform funded by conservative activists in the United States).

⁴ One YouTube content creator reported making more than \$10,000 USD for a single video with 3 million views (https://youtu.be/0EEZ4ECr9iU?t=403). It should be noted that some Youtube videos can reach several billion views.

of the most important steps to reduce exposure (Path A) and sharing (Path C) of fake news may need to come from the platforms themselves.⁵

People also respond to incentives for accuracy. For instance, paying people to give more accurate answers to factual questions about politics reduces polarized responses to politically contentious facts (Bullock et al., 2013; Prior et al., 2015). However, paying people to correctly assess the veracity of news that had appeared in the past 24 hours did *not* increase accuracy (Aslett et al., 2020), so it is unclear whether these incentives work in all contexts. Regarding the creation of fake news (Paths A and C), sending state legislators a series of letters about the reputational costs of making false claims reduced the number of false claims made by these politicians (Nyhan & Reifler, 2015). This could be especially powerful since political elites often have large, receptive audiences for misinformation. In sum, shifting the incentive structure to disincentivize the creation and sharing of false claims and incentivizing the detection of misleading claims and may help prevent the spread of misinformation.

Social media companies can also address this incentive structure. As we noted above, they can change the platform design to "nudge" people toward truth and away from falsehoods (Brady et al., 2020; Lewandowsky et al., 2012; Lorenz-Spreen et al., 2020), or change the algorithmic structure of the website to downrank false or hyperpartisan content (Pennycook & Rand, 2019b). For instance, they can make it harder to see (Path A) or share false information (Path C) or add qualifiers that discredit misinformation (Path B). Policy makers can also address the broader incentive structure surrounding fake news by creating relevant laws. However, these should be implemented with caution, as a number of previous laws "banning" fake news have had unclear definitions of what fake news is and have raised questions about government censorship. For example, China's fake news laws cast a broad definition of fake news, giving the government broad authority to imprison individuals who spread rumors undermining the government (Tambini, 2017).

In each of the proposed solutions above, we have highlighted their benefits, potential limitations, and how each solution interacts with potential risk factors. Table 1 demonstrates how exactly each intervention strategy might be utilized, depending on which risk factors are being targeted, with the ultimate goal being to reduce misinformation sharing. Overall, we recommend a multifaceted

⁵ The platforms are of course aware of this possibility; see, for example, YouTube's January 2019 attempt to remove videos with misinformation from its recommendation algorithm (https://blog.youtube/news-and-events/continuing-our-work-to-improv), Facebook's June 2020 decision to label misleading posts from politicians (Associated Press 2020; https://www.latimes.com/business/technology/story/2020-06-26/facebook-following-twitter-will-label-posts-that-violate-its-rules-including-trumps), and Twitter's November 2020 decision to test a warning label when someone attempts to like a Tweet with misinformation in it (Murphy, 2020; https://www.usatoday.com/story/tech/2020/11/10/twitter-tests-add-misleading-information-label-when-liking-tweets/6231896002/).

approach that combines aspects of fact-checking, psychological interventions (inoculation, accuracy nudges, and media literacy interventions), more sophisticated content moderation strategies, and an adjustment of incentive structures that lead to the creation and propagation of misinformation. We also suggest implementing interventions with caution and highlight the importance of rigorous pilot tests before scaling solutions, ideally involving scholars outside of the platforms in addition to platforms' internal research teams: since much of these solutions have been tested through in-lab or online experiments, the precise effects of large-scale misinformation-reduction strategies (e.g., from social media platforms or governments) is still unclear.

A Roadmap for Future Research

Our review of the literature has revealed important areas where more work should be done to advance our theoretical understanding of these processes as well as provide greater utility to policy makers. For instance, more work needs to be done on investigating the underlying psychology but also to develop richer theoretical frameworks. To date, many studies have focused on single (and often narrow) theoretical explanations. For instance, many papers have manipulated the key variable of interest while controlling for other factors and largely focused their theoretical explanation on a single theoretical framework. As such, evidence for many theoretical claims often explains a relatively small proportion of variance which offers less value for policy interventions. What is largely missing from the literature is a concerted effort to account for multiple explanatory factors in a single framework. We have made such an attempt here.

As Kurt Lewin famously noted, there is "Nothing as practical as a good theory." Our model provides a framework for understanding how different factors might influence belief and sharing in social networks. For instance, our model suggests that minimizing exposure or limiting sharing might be more effective than altering beliefs (e.g., fact-checking) since exposure and sharing are fundamental to all forms of misinformation dissemination, whereas belief is not. More conceptual work in this vein would not only provide a more comprehensive theory but also allow scholars to predict the belief and spread of misinformation with greater accuracy. This model also lays out potential directions for future work. For instance, we included two light gray paths in our model (from sharing to belief and from sharing to exposure). The link from sharing to exposure reflects the need to understand how these dynamics unfold in large, online social networks (see Figure 2). Whereas the link from sharing to belief connects to central questions in social psychology (e.g., does sharing misinformation reinforce beliefs about the information due to self-perception or consistency needs?) We encourage future work that both tests and expands on this model.

Another important issue in the literature is the possibility of alternative explanations or limited domains of generalizability. For instance, many of the findings on motivated reasoning could be equally explained by differences in prior information exposure. For instance, people who spend 30 years watching the same partisan news sources may be unlikely to update their beliefs in the face of a single new piece of information presented during a study. This failure to update one's beliefs in light of a novel piece of information might even be considered "rational." Of course, it hardly seems rational for people to believe and spread false claims. As such, it might be more fruitful to understand how people are motivated to attend to and read hyperpartisan or low-quality news sources since these motives might underlie differences in exposure that precede motivated reasoning (see Xiao et al., 2017).

Although our paper has focused on political psychology, there are many other fields tackling this issue. As such, future research should incorporate greater interdisciplinary collaboration to harness the methods and insights at the intersection of psychology and other fields. As we mentioned above, we need to better understand how political psychology interfaces with incentives to create and spread misinformation (e.g., economic and political incentives for individuals, nations, and platforms) as well as the design features and algorithms that amplify this problem. One promising interdisciplinary approach is computational social science, where social scientists model human behavior using large realworld datasets. However, these datasets are often correlational in nature making it difficult to infer causation. As such, we encourage these scholars to combine the rich data and ecological validity of this field, with the careful experiments necessary to assess causal relationships as well. This approach will likely reveal the most promising targets for field interventions and policy change.

Moving forward, it is crucial that we begin to expand our understanding of exposure to, sharing of, and belief in misinformation beyond just a single online platform (e.g., using Twitter data). The vast majority of research on social media to date has been conducted on studies of Twitter data (see Tucker et al., 2018), but Twitter is far from the only—or most popular—social media platform, either globally or in the United States. According to data from the Pew Research Center, YouTube and Facebook are vastly more popular than Twitter, and platforms such as Instagram, Snapchat, and LinkedIn have similar numbers of users, to say nothing of TikTok, which claims as of the summer of 2020 to have over 100 million monthly users in the United States, surpassing Twitter.⁶ Likewise, encrypted messaging platforms like WhatsApp and Telegram are extremely popular outside North American and may be the primary platform for misinformation in those contexts. Moreover, we also know that many people actually "live" their virtual

⁶ http://www.pewresearch.org/internet/fact-sheet/social-media/; https://fortune.com/2020/08/24/ tiktok-claims-user-numbers-snapchat-twitter/

lives on multiple platforms, and thus work focusing on a single platform incorrectly characterizes the information environment that many inhabit in the digital age. Finally, these platforms interface with mainstream media, meaning that a holistic understanding of misinformation will require understanding how these different mediums work together to spread misinformation.

Besides simply using different platforms as venues for conducting research, we believe one promising area for future research is to actively theorize about the differences between platforms that we would expect to interact with the various political, psychological, and personality-based factors we have identified above (e.g., Bossetta, 2018 for a platform-based analysis applied to political campaigning). We propose the following three distinctions, all of which could affect theory, research design, and policy implications:

- (1) Audience size and composition: Different platforms—especially those with smaller audiences—may be inhabited by, or specifically targeted toward, different people or specific subgroups of the population. For instance, platforms that are inhabited primarily by younger users may be subject to different patterns of behavior than those inhabited by a more equitable spread of users across generations. Similarly, the consequences of sharing misinformation among small, homogeneous groups of people (think platforms organized by online bulletin boards divided by topics such as Reddit or 4chan) may be different than when the audience is more heterogeneous, possibly increasing the likelihood of information being fact-checked.
- (2) Platform Affordances: Social media platforms differ not only in terms of their audience but also in terms of the media format by which information is shared (Bossetta, 2018; Kreiss, Lawrence, and McGregor 2018; Devito, Birnholtz, and Hancock 2017). Twitter and Reddit rely heavily on text, Tik-Tok and YouTube almost exclusively on video, Instagram primarily on images, and Facebook contains a mix of all of these. Theorizing about the relationships between the types of political and psychological factors we have highlighted above and the media format should yield important insights about the nature of information spread across these different platforms (Brady et al., 2020).
- (3) Platform norms: One underresearched source of differences across platforms that can be both related and orthogonal to platform affordances are the norms of different platforms. In the 2014 Ukrainian Revolution of Dignity, anti-regime activists tended to rely more on Twitter whereas regime supporters were more likely to use vKontakte, a Facebook-like platform popular in the former Soviet space (Metzger & Tucker, 2018). In the United States, users of LinkedIn and Facebook will notice a similar type of format to the presentation of posts, but a very different tone and approach to

discussing politics in particular. Specifically, LinkedIn is used primarily for career social networking (with personal profiles that look like resumes with links to employers) and the tone is more professional. Theorizing about the causes and effects of these differences and norms may be another area in which political psychology can inform our understanding of the spread and consumption of misinformation online.

What all of these different research agendas have in common, though, is that they require access to data that is currently locked up inside of social media platforms. It is difficult to make theoretical progress without access to the most relevant data sources. Persily and Tucker (2020) conclude their edited volume on *Social Media and Democracy* by noting that for any study of human behavior, the digital information age is both the best of times — thanks to digital trace data, we have more data that could be used to study people's attitudes and behavior than any previous moment in human history — and the worst of times, because the vast majority of that data is only available for analysis if large private companies constrained by complex legal regulations decide to make that data available. As such, scholars should work with platforms when possible, pursuing data-gathering strategies that do not require the cooperation of platforms, and advocate for government regulations to make more of the data "owned" by social media platforms available for analysis. Advancing research and theory on misinformation is ultimately dependent on obtaining access to these data.

Conclusion

The current paper provides an overview of the psychology involved in the belief and spread of misinformation, provides a model of these processes, and outlines some potential solutions and interventions. With the massive growth of social media over the past decade, we have seen the emergence of new forms of misinformation ranging from fake news purveyors to troll farms to deep fakes. It is impossible to anticipate the role that misinformation will take in the coming years—and how it might escalate in the hands of new technologies, like artificial intelligence—but it seems certain that this issue will continue to grow and evolve. This provides a level of urgency for scholars to study the impacts of different platforms, design features, and types of misinformation and how these interact with basic elements of human psychology, and then inform policy makers on how to integrate suitable strategies. We believe that more work is critically needed in this area, and the work should be a priority for funding agencies, as well as more applied work in collaboration with organizations and policy makers.

We have provided a model for both understanding the psychology of misinformation and where we believe future work should proceed on these issues. By highlighting key elements of social, political, and cognitive psychology involved

in the belief and spread of misinformation, we have provided an overview of the empirical work in this area. However, there is a need for a cross-discipline unifying theory that operates at multiple levels of analysis and engages with scholarship in other disciplines. As we note above, this is an area where excellent work is emerging from multiple disciplines, including communications, computer science, political science, data science, and sociology, and psychologists will benefit from building theoretical frameworks that align with insights and scholarship in these adjacent fields.

From a policy perspective, we believe the insights of the current model will prove useful in understanding *why* regular people are susceptible to misinformation and might share it as well as specific strategies that policy makers can implement. There is growing evidence that a small number of bad actors (e.g., propagandists, conspiracy theorists, foreign agents) produce a huge volume of false information. More puzzling is why millions of people might be drawn to a sloppy YouTube documentary full of misinformation about the pandemic, or to a fake news story about the Pope endorsing Donald Trump. In many cases, this content clearly lacks the professional veneer or quality reporting of traditional media coverage and yet people not only believe it but actively share the misinformation with their own family, friends, and colleagues. Understanding the psychological factors that we outlined in the current paper offers insights into these motives.

Looking under the hood into the mental operations guiding the belief and spread of misinformation may also be instrumental in minimizing the infodemic. If social media companies want to alter their design to minimize the spread of conspiracy theories, for example, it likely helps to understand if increasing deliberation or hiding political identity cues might be more or less effective in addressing this issue. For this reason, we encourage policy makers to use the current work to guide intervention creation, but to also then test these interventions, and share their data openly, before scaling them. Through this process, we will likely have more success in fending off the current tsunami of misinformation flowing across the internet.

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